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**From:** Byrne, Eric (DPH)  
**Sent:** Monday, March 20, 2006 12:11 PM  
**To:** Brown, Marilyn (DPH); DPH-DL - BRHO-All-Staff; DPH-DL - CRHO-All-Staff; DPH-DL - MWRHO-All-Staff; DPH-DL - NERHO-All-Staff; DPH-DL - WRHO-All-Staff; Hanchett, James (DPH); Popstefanija, Marija (DPH); Stevenson, Allan (DPH); Taugher, Helen (DPH)  
**Subject:** FW: Inbound Internet e-mail delays  
**Importance:** High

FYI

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**From:** Common Help Service Desk (ITD)  
**Sent:** Monday, March 20, 2006 12:03 PM  
**To:** COMM-DL - MassMail Notification; CJT-DL - All Staff; [state\\_it\\_administration@listserv.state.ma.us](mailto:state_it_administration@listserv.state.ma.us)  
**Cc:** [donna.lee@jud.state.ma.us](mailto:donna.lee@jud.state.ma.us); [david.m.timmons@jud.state.ma.us](mailto:david.m.timmons@jud.state.ma.us); [mark.stahan@trc.state.ma.us](mailto:mark.stahan@trc.state.ma.us)  
**Subject:** Inbound Internet e-mail delays  
**Importance:** High

ITD is currently experiencing approximately a 30 minute delay in the delivery of Inbound Internet e-mail. ITD is working on the issue and will update you as soon as we have more information. To try to alleviate the issue, ITD will be bypassing the primary Content Filtering servers for the domains \*.state.ma.us. Therefore users may receive an increased amount of "Probable" and "Suspected" SPAM messages.

For those agencies not in the ITD LDAP directory, you will receive an increased amount of SPAM without the modified subject.

We apologize for any inconvenience this may cause,  
ITD Messaging Team

Chris Larkin  
Technical Team Lead  
CommonHelp  
1-866-888-2808  
[CommonHelpServiceDesk@massmail.state.ma.us](mailto:CommonHelpServiceDesk@massmail.state.ma.us)